



April 16, 2026

Hello,

On September 30, 2026 at 10am Central Time, Winland™ Electronics, Inc. will discontinue EA800-ip communications with Winland™ INSIGHT. Please note that the communication to Winland™ INSIGHT could end sooner due to Microsoft communications related to TLS1.0 and TLS1.1 discontinuation announcements:

- <https://learn.microsoft.com/en-us/lifecycle/announcements/tls-support-ending-10-31-2024>
- <https://learn.microsoft.com/en-us/answers/questions/5708619/storage-is-retiring-support-for-tls-1-0-and-1-1-st>

As of the date of this notification, Microsoft is still allowing communication related to TLS1.0 and TLS1.1, but our best information is that the communications could end at any time without further notification from Microsoft, meaning that the EA800-ip cannot communicate to Winland™ INSIGHT.

Winland™ encourages INSIGHT customers to immediately upgrade their EA800-ip to the EAPro® Gateway to avoid unexpected interruptions to INSIGHT notifications. Multiple communications have been sent to notify INSIGHT customers of the upgrade via telephone, email and banners on INSIGHT.

Winland™ announced the discontinuation of the EA800-ip on October 27, 2021, while introducing the EAPro® Gateway. This will be the last notification regarding EA800-ip communications to INSIGHT as well as the EAPro® Gateway.

Access to Winland™ INSIGHT will remain the same after September 30, 2026, but no new data will be received from the EA800-ip device(s), only historical data will be available based upon the data retention of the contract agreement. Any EA800-ip remaining on INSIGHT will be billed until removed. Winland™ advises downloading all available data prior to any deletions.

Please reach out to Winland™ at 800-635-4269, option 1, for more information related to upgrading or to [solutions@winland.com](mailto:solutions@winland.com).

Thank you.